

Conext SW: Stacking of Units

976-0375-01-01/A

May 2018

Technical Bulletin

EXCLUSION FOR DOCUMENTATION

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DANGER

RISK OF FIRE, ELECTRIC SHOCK, EXPLOSION, AND ARC FLASH

This Technical Bulletin is in addition to, and incorporates by reference, the relevant product manuals for each Conext product. Before reviewing this Technical Bulletin you must read the relevant product manuals. Unless specified, information on safety, specifications, installation, and operation is as shown in the primary documentation received with the Conext product. Ensure you are familiar with that information before proceeding.

Failure to follow these instructions will result in death or serious injury.

Action Required For New Installations

Important: Do not attempt to install a dual inverter (stacked) configuration until further notice from Schneider Electric.

Contact a technical sales representative for updates concerning this issue.

Products Affected

- Conext SW 2524 120/240 (Product Number: 865-2524)
- Conext SW 4024 120/240 (Product Number: 865-4024)
- Conext SW 4048 120/240 (Product Number: 865-4048)
- Conext SW 2524 230 (Product Number: 865-2524-61)
- Conext SW 4024 230 (Product Number: 865-4024-61)
- Conext SW 4048 230 (Product Number: 865-4048-61)

Issue

A dual unit or stacked inverter configuration¹ will result in a persistent **F72** event from the System Control Panel (SCP) or Conext ComBox. This error event cannot be cleared regardless of **AC In** settings.

¹A dual inverter configuration is sometimes referred to as a stacked system or a multiple unit configuration.